Electronic Acknowledgement Receipt				
EFS ID:	6370590			
Application Number:	10076362			
International Application Number:				
Confirmation Number:	1508			
Title of Invention:	Method and system for manageging service requests across multiple sys			
First Named Inventor/Applicant Name:	Alexander Druyan			
Customer Number:	30449			
Filer:	Jack P. Friedman/Kimberly Dwileski			
Filer Authorized By:	Jack P. Friedman			
Attorney Docket Number:	AUS920011019US1			
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /₊zip	Pages (if appl.)
1 Amendment/Argument after Notice of Appeal	AUS920011019US1- responsetononcompliantappea	600139	no	9	
	lbrief.pdf	b90a07a071937aa99ca3aec7713fc9a53563 3644			

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.